



# STUDENT/TEACHER EDITIONS ACTIVATION

v.1.0

To activate Student/Teacher versions please follow these steps:

1. Student/Teacher is issued a product code with purchase, along with software bits for purposes of downloading a trial. This product code is shown in Activate Here portal.
2. Student/teacher accesses appropriate language link below.

URL for language specific validation page:

English <http://www.adobe.com/go/eduverify>

Dutch [http://www.adobe.com/go/eduverify\\_nl](http://www.adobe.com/go/eduverify_nl)

Czech [http://www.adobe.com/go/eduverify\\_cz](http://www.adobe.com/go/eduverify_cz)

Turkish [http://www.adobe.com/go/eduverify\\_tr](http://www.adobe.com/go/eduverify_tr)

Spanish [http://www.adobe.com/go/eduverify\\_es](http://www.adobe.com/go/eduverify_es)

German [http://www.adobe.com/go/eduverify\\_de](http://www.adobe.com/go/eduverify_de)

Italian [http://www.adobe.com/go/eduverify\\_it](http://www.adobe.com/go/eduverify_it)

Polish [http://www.adobe.com/go/eduverify\\_pl](http://www.adobe.com/go/eduverify_pl)

French [http://www.adobe.com/go/eduverify\\_fr](http://www.adobe.com/go/eduverify_fr)

3. Student/teacher follows the following 5 steps once in the validation page.

- **Step 1:** Enter the **Adobe Customer Support Portal**.

[https://www.adobe.com/cfusion/support/index.cfm?event=opencscase&loc=en\\_gb&issue=z015&cstedutype=ste](https://www.adobe.com/cfusion/support/index.cfm?event=opencscase&loc=en_gb&issue=z015&cstedutype=ste)

- **Step 2:** Log in to the portal using your Adobe ID. If you do not have an Adobe ID, please create one. You will need this ID to retrieve your serial number and to submit any future support questions.
- **Step 3:** Fill out the online Student Edition order fulfillment form (sample attached at the end of these instructions – Please note where it asks for Part Number (PN) the student must enter the ESD product code seen in Activate Here portal).
- **Step 4:** Attach a digital copy of your proof of eligibility and submit your customer service case. You should receive an e-mail from Adobe within three days instructing you how to retrieve your serial number. For security purposes, serial numbers are not provided by e-mail.
- **Step 5:** Log back in to the Adobe Customer Support Portal to see the web case reply, which will include your serial number if your student submission is approved.

4. Student/Teacher unlocks software currently installed by entering serial number.

\* Required field

**PERSONAL INFORMATION**

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**Address \***

**City \***

**State/Province \***

**Postal code \***

**Telephone number \***

**PURCHASE INFORMATION**

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**Date of purchase**

**Product name \***    
Note: selected product must match product purchased for serial number to be valid

**Part number (PN) \***    
Note: The part number is located above the bar code on the bottom of the product packaging.

**Product language \***  

**Platform \***    
Note: Selected platform must match your product for serial number to be valid

**Product Code \***