

# **OPEN**

**GREEN** 

Industry Standard, Flexible Architecture

Less Heat, Less Power Consumption

**STABLE** 

Robust Design, Quality Parts

Stable and Reliable Solution

# ver/Workstation

Motherboard

E3C236D2I E3C232D2I

User Manual



Version 1.0

Published February 2016

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- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

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The Lithium battery adopted on this motherboard contains Perchlorate, a toxic substance controlled in Perchlorate Best Management Practices (BMP) regulations passed by the California Legislature. When you discard the Lithium battery in California, USA, please follow the related regulations in advance.

"Perchlorate Material-special handling may apply, see <a href="www.dtsc.ca.gov/hazardouswaste/">www.dtsc.ca.gov/hazardouswaste/</a>
perchlorate"

ASRock Rack's Website: www.ASRockRack.com

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If you need to contact ASRock Rack or want to know more about ASRock Rack, you're welcome to visit ASRock Rack's website at www.ASRockRack.com; or you may contact your dealer for further information.

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## **Chapter 1 Introduction**

Thank you for purchasing ASRock Rack *E3C236D2I / E3C232D2I* motherboard, a reliable motherboard produced under ASRock Rack's consistently stringent quality control. It delivers excellent performance with robust design conforming to ASRock Rack's commitment to quality and endurance.

In this manual, chapter 1 and 2 contains introduction of the motherboard and stepby-step guide to the hardware installation. Chapter 3 and 4 contains the configuration guide to BIOS setup and information of the Support CD.



Because the motherboard specifications and the BIOS software might be updated, the content of this manual will be subject to change without notice. In case any modifications of this manual occur, the updated version will be available on ASRock Rack website without further notice. You may find the latest memory and CPU support lists on ASRock Rack website as well. ASRock Rack's Website: www.ASRockRack.com

If you require technical support related to this motherboard, please visit our website for specific information about the model you are using. http://www.asrockrack.com/support/

## 1.1 Package Contents

- ASRock Rack E3C236D2I / E3C232D2I Motherboard
   (Mini ITX Form Factor: 6.7-in x 6.7-in, 17.02 cm x 17.02 cm)
- · Support CD
- · User Manual
- 4 x SATA3 Cables (50cm)
- 2 x SATA3 Cables (60cm)
- 1 x I/O Shield
- 1 x Screw for M.2 Socket



If any items are missing or appear damaged, contact your authorized dealer.

# 1.2 Specifications

	E3C236D2I / E3C232D2I					
MB Physical Status						
Form Factor	Mini ITX					
Dimension	6.7" x 6.7" (17.02cm x17.02 cm)					
Processor System						
CPU	Intel® Xeon® E3-1200 v5 Series Processors					
Chipset	E3C236D2I:					
	Intel® C236					
	E3C232D2I:					
	Intel® C232					
System Memory						
Capacity	2 x DDR4 DIMM slots					
Type	- Dual Channel DDR4 memory technology					
	- Supports DDR4 2133 ECC/NON-ECC UDIMM memory					
	Max. capacity of system memory: 32 GB (2 x 16GB Dual					
	Rank DIMMs)					
Voltage	1.2V					
Expansion Slot						
PCIe 3.0 x16	1 slot					
Storage						
SATA	C236 / C232: 6x SATA3 6Gb/s (SATA0 share with M.2					
Controller	connector), support RAID 0, 1, 5, 10					
Ethernet						
Interface	1000 /100 /10 Mbps					
	*					
LAN	2 x RJ45 GLAN by Intel® i210+Intel® i219					
LAN	*					
LAN	2 x RJ45 GLAN by Intel® i210+Intel® i219					
LAN	2 x RJ45 GLAN by Intel® i210+Intel® i219 - Supports Wake-On-LAN					
LAN	2 x RJ45 GLAN by Intel* i210+Intel* i219 - Supports Wake-On-LAN - Supports Energy Efficient Ethernet 802.3az					
LAN	2 x RJ45 GLAN by Intel* i210+Intel* i219 - Supports Wake-On-LAN - Supports Energy Efficient Ethernet 802.3az - Supports Dual LAN with Teaming function					
LAN	2 x RJ45 GLAN by Intel® i210+Intel® i219 - Supports Wake-On-LAN - Supports Energy Efficient Ethernet 802.3az - Supports Dual LAN with Teaming function - Supports PXE					
	2 x RJ45 GLAN by Intel® i210+Intel® i219 - Supports Wake-On-LAN - Supports Energy Efficient Ethernet 802.3az - Supports Dual LAN with Teaming function - Supports PXE					
Management	2 x RJ45 GLAN by Intel* i210+Intel* i219 - Supports Wake-On-LAN - Supports Energy Efficient Ethernet 802.3az - Supports Dual LAN with Teaming function - Supports PXE - LAN1 supports NCSI					
Management BMC Controller	2 x RJ45 GLAN by Intel* i210+Intel* i219 - Supports Wake-On-LAN - Supports Energy Efficient Ethernet 802.3az - Supports Dual LAN with Teaming function - Supports PXE - LAN1 supports NCSI  ASPEED AST2400					
Management BMC Controller IPMI Dedicated	2 x RJ45 GLAN by Intel* i210+Intel* i219 - Supports Wake-On-LAN - Supports Energy Efficient Ethernet 802.3az - Supports Dual LAN with Teaming function - Supports PXE - LAN1 supports NCSI  ASPEED AST2400					
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Management BMC Controller IPMI Dedicated GLAN Features	2 x RJ45 GLAN by Intel* i210+Intel* i219 - Supports Wake-On-LAN - Supports Energy Efficient Ethernet 802.3az - Supports Dual LAN with Teaming function - Supports PXE - LAN1 supports NCSI  ASPEED AST2400 - 1 x Realtek RTL8211E for dedicated management GLAN - Watch Dog					

Rear Panel I/O						
VGA Port	1 x D-Sub (From ASPEED AST2400)					
USB 2.0 Port	2					
USB 3.0 Port	4					
LAN Port	- RJ45: 2x GLAN(by Intel® i210+Intel® i219)					
	- LAN Ports with LED (ACT/LINK LED and SPEED LED)					
Dedicated LAN	1 x RJ45 Dedicated IPMI LAN port					
Serial Port	1 (COM1)					
Internal Connecte						
Auxiliary Panel	1 (includes chassis intrusion, location button & LED, front					
Header	LAN LED, event log LED)					
M.2	1					
TPM Header	1					
IPMB Header	1					
Speaker	1					
Fan Header	3(CPU/Front/Rear)					
ATX Power	1x (24-pin) + 1x (4-pin)					
USB 3.0 Header	1 (2 ports)					
TR1	1					
Type A USB 3.0	E3C236D2I:					
Port	1					
Type A USB 2.0	E3C232D2I:					
Port	1					
ME/SPS	1					
Recovery						
ClearCMOS	1 (short pin)					
PSU SMBus	1					
NMI button	1					
Smbus from	1					
BMC						
SGPIO	2					
PECI	1					
PMBUS Mode	3					
Jumpers						
System BIOS						
BIOS Type	128Mb AMI UEFI Legal BIOS					
<b>BIOS Features</b>	- Plug and Play (PnP)					
	- ACPI 2.0 Compliance Wake Up Events					
	- SMBIOS 2.8.0 Support					
	- ASRock Rack Instant Flash					
Hardware Monito	l .					
Temperature	- CPU/PCH Temperature Sensing					
-	-MB/Card Side/TR1 Temperature Sensing					
	1 0					

Fan	- CPU/Rear/Front Fan Tachometer			
	-CPU Quiet Fan (Allow Chassis Fan Speed Auto-Adjust by			
	CPU Temperature)			
	-CPU/Rear/Front Fan Multi-Speed Control			
Voltage	Voltage Monitoring: +12V, +5V, +3.3V, CPU Vcore, VCCSA,			
	VCCM, V1.0M, VCCIO, VCCST_SFR, VPPM, +BAT, 3VSB,			
	ATX+5VSB			
Support OS				
OS	Microsoft® Windows®			
	- Server 2008 R2 (64 bit)			
	- Server 2012 (64 bit)			
	- Server 2012 R2 (64 bit)			
	Linux*			
	- RedHat Enterprise Linux Server 6.6 (64 bit) / 7.0 (64 bit)			
	- SUSE Enterprise Linux Server 11 SP3 (64 bit) / 12.0 (64 bit)			
	- Ubuntu 15.04 (64 bit) / 15.10 (64 bit)			
	* Please refer to our website for the latest OS support list.			
Environment				
Temperature	Operation temperature: 10°C ~ 35°C / Non operation			
	temperature: -40°C ~ 70°C			

NOTE: Please refer to our website for the latest specifications.



This motherboard supports Wake from on Board LAN. To use this function, please make sure that the "Wake on Magic Packet from power off state" is enabled in Device Manager > Intel® Ethernet Connection > Power Management. And the "PCI Devices Power On" is enabled in UEFI SETUP UTILITY > Advanced > ACPI Configuration. After that, onboard LAN1&2 can wake up S5 under OS.



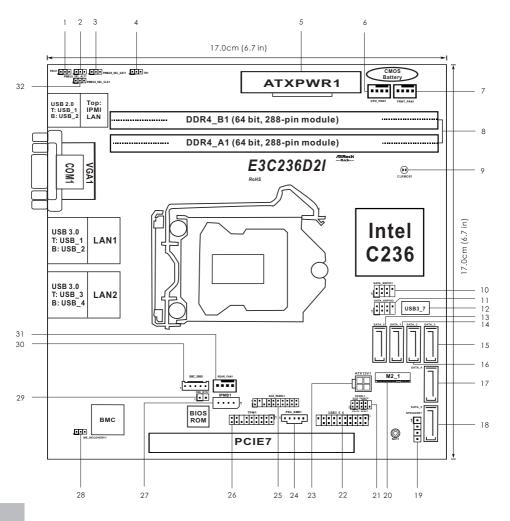
If you install Intel\* LAN utility or Marvell SATA utility, this motherboard may fail Windows\* Hardware Quality Lab (WHQL) certification tests. If you install the drivers only, it will pass the WHQL tests.

## 1.3 Unique Features

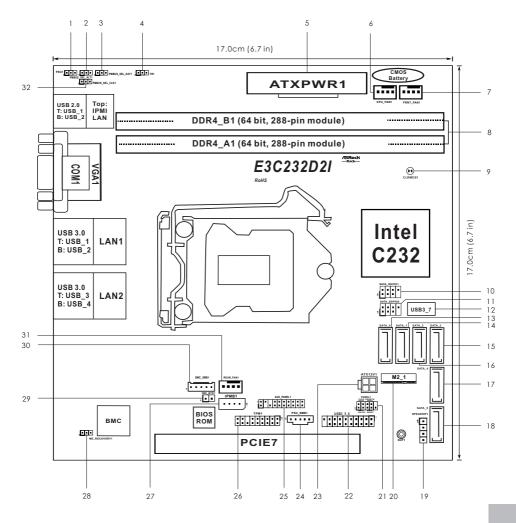
ASRock Rack Instant Flash is a BIOS flash utility embedded in Flash ROM. This convenient BIOS update tool allows you to update system BIOS without entering operating systems first like MS-DOS or Windows<sup>\*</sup>. With this utility, you can press the <F6> key during the POST or the <F2> key to enter into the BIOS setup menu to access ASRock Rack Instant Flash. Just launch this tool and save the new BIOS file to your USB flash drive, floppy disk or hard drive, then you can update your BIOS only in a few clicks without preparing an additional floppy diskette or other complicated flash utility. Please be noted that the USB flash drive or hard drive must use FAT32/16/12 file system.

## 1.4 Motherboard Layout

## E3C236D2I



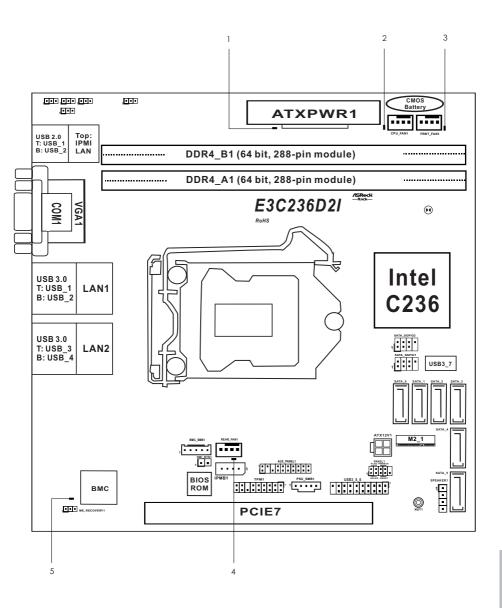
## E3C232D2I



No.	Description			
1	CPU PECI Mode Jumper (PECII)			
2	PMBUS Mode Jumper (PMBUS_SEL_ALT1)			
3	PMBUS Mode Jumper (PMBUS_SEL_DAT1)			
4	Thermal Sensor Header (TR1)			
5	ATX Power Connector (ATXPWR1)			
6	CPU Fan Connector (CPU_FAN1)			
7	Front Fan Connector (FRNT_FAN1)			
8	2 x 288-pin DDR4 DIMM Slots (DDR4_A1, DDR4_B1, Blue)			
9	Clear CMOS Pad (CLRMOS1)			
10	SATA SGPIO Connector (SATA_SGPIO1)			
11	SATA SGPIO Connector (SATA_SGPIO2)			
12	E3C236D2I: Vertical Type A USB 3.0 (USB3_7) E3C232D2I: Vertical Type A USB 2.0 (USB3_7)			
13	SATA3 Connector (SATA_0)*			
14	SATA3 Connector (SATA_1)			
15	SATA3 Connector (SATA_3)			
16	SATA3 Connector (SATA_2)			
17	SATA3 Connector (SATA_4)			
18	SATA3 Connector (SATA_5)			
19	Speaker Header (SPEAKER1)			
20	M.2 Slot (M2_1)* (supports M.2 module type 2230)			
21	System Panel Header (PANEL1)			
22	USB 3.0 Header (USB3_5_6)			
23	ATX 12V Power Connector (ATX12V1)			
24	PSU SMBus (PSU_SMB1)			
25	Auxiliary Panel Header (AUX_PANEL1)			
26	TPM Header (TPM1)			
27	Intelligent Platform Management Bus header (IPMB1)			
28	ME Recovery Jumper (ME_RECOVERY1)			
29	Non Maskable Interrupt Button (NMI_BTN1)			
30	BMC SMBus Header (BMC_SMB1)			
31	Rear Fan Connector (REAR_FAN1)			
32	PMBUS Mode Jumper (PMBUS_SEL_CLK1)			
	transfer to the transfer of th			

<sup>\*\*</sup>The M.2 slot ( $M2\_1$ ) is shared with the SATA $\_0$  connector. When  $M2\_1$  is populated with a M.2 SATA3 module, SATA $\_0$  is disabled.

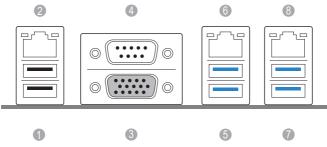
## 1.5 Onboard LED Indicators



No.	Item	Status	Description
1	SB_PWR1	Green	STB PWR ready
2	FAN_LED1	Amber	CPU1_FAN1 failed
3	FAN_LED2	Amber	Front_FAN1 failed
4	FAN_LED3	Amber	Rear_FAN1 failed
5	BMC_LED1	Green	BMC heartbeat LED

# English

## 1.6 I/O Panel



No.	Description	No.	Description
1	USB 2.0 Ports (USB_1_2)	5	USB 3.0 Ports (USB3_1_2)
2	LAN RJ-45 Port (IPMI_LAN)*	6	LAN RJ-45 Port (LAN1)**
3	VGA Port (VGA1)	7	USB 3.0 Ports (USB3_3_4)
4	Serial Port (COM1)	8	LAN RJ-45 Port (LAN2)**

## **LAN Port LED Indications**

\*There are two LED next to the LAN port. Please refer to the table below for the LAN port LED indications.



### **Dedicated IPMI LAN Port LED Indications**

Activity / Link LED		Speed LED	
Status Description		Status	Description
Off	No Link	Off	10Mbps connection or
			no link
Blinking Yellow	Data Activity	Yellow	100Mbps connection
On	Link	Green	1Gbps connection

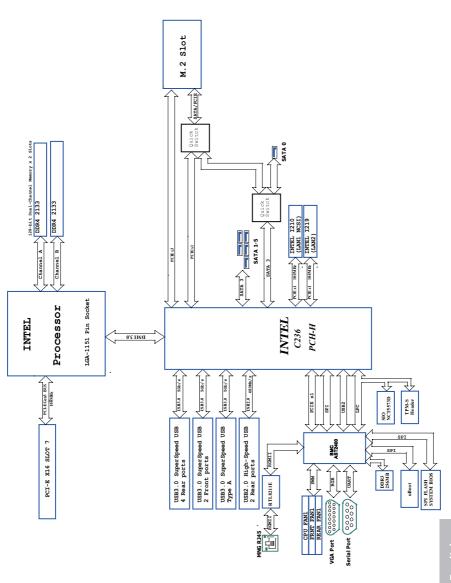
\*\*There are two LEDs on each LAN port. Please refer to the table below for the LAN port LED indications.

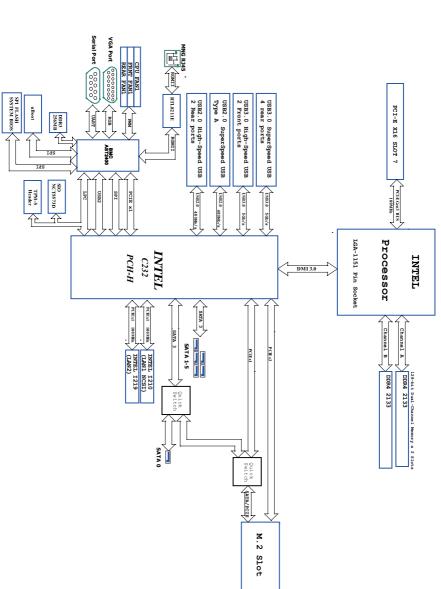


## **LAN Port LED Indications**

Activity / Link LE	D	Speed LED	
Status Description		Status	Description
Off No Link		Off	10M bps connection or no
			link
Blinking Yellow	Data Activity	Yellow	100M bps connection
On	Link	Green	1Gbps connection

## 1.7 Block Diagram





## **Chapter 2 Installation**

This is a mini ITX form factor (6.7" x 6.7", 17.02 cm x 17.02 cm) motherboard. Before you install the motherboard, study the configuration of your chassis to ensure that the motherboard fits into it.



Make sure to unplug the power cord before installing or removing the motherboard. Failure to do so may cause physical injuries to you and damages to motherboard components.

## 2.1 Screw Holes

Place screws into the holes indicated by circles to secure the motherboard to the chassis.



Do not over-tighten the screws! Doing so may damage the motherboard.

## 2.2 Pre-installation Precautions

Take note of the following precautions before you install motherboard components or change any motherboard settings.

- 1. Unplug the power cord from the wall socket before touching any components.
- To avoid damaging the motherboard's components due to static electricity, NEVER place your motherboard directly on the carpet or the like. Also remember to use a grounded wrist strap or touch a safety grounded object before you handle the components.
- 3. Hold components by the edges and do not touch the ICs.
- Whenever you uninstall any component, place it on a grounded anti-static pad or in the bag that comes with the component.
- When placing screws into the screw holes to secure the motherboard to the chassis, please do not over-tighten the screws! Doing so may damage the motherboard.



Before you install or remove any component, ensure that the power is switched off or the power cord is detached from the power supply. Failure to do so may cause severe damage to the motherboard, peripherals, and/or components.

Enalish

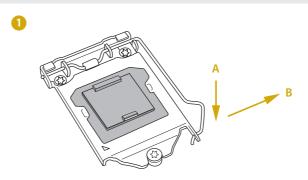
## 2.3 Installing the CPU

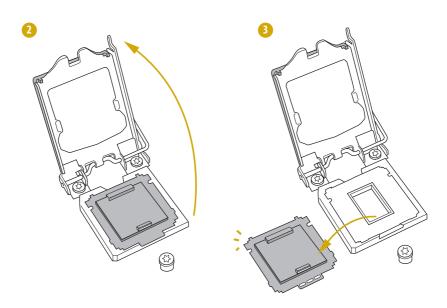


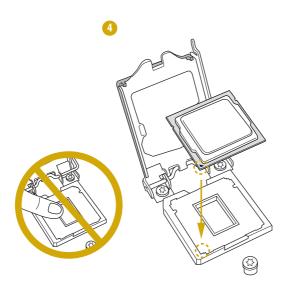
- Before you insert the 1151-Pin CPU into the socket, please check if the PnP cap is on the socket, if the CPU surface is unclean, or if there are any bent pins in the socket. Do not force to insert the CPU into the socket if above situation is found. Otherwise, the CPU will be seriously damaged.
- 2. Unplug all power cables before installing the CPU.

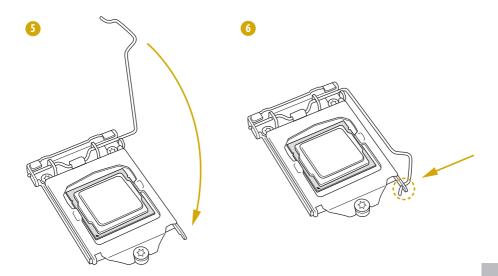


Illustrations in this User Manual are provided for reference only and may slightly differ from actual product appearances.





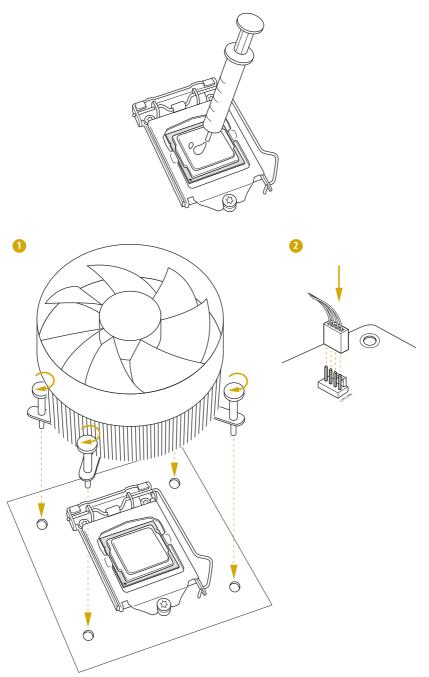




 $\Lambda$ 

Please save and replace the cover if the processor is removed. The cover must be placed if you wish to return the motherboard for after service.

## 2.4 Installing the CPU Fan and Heatsink

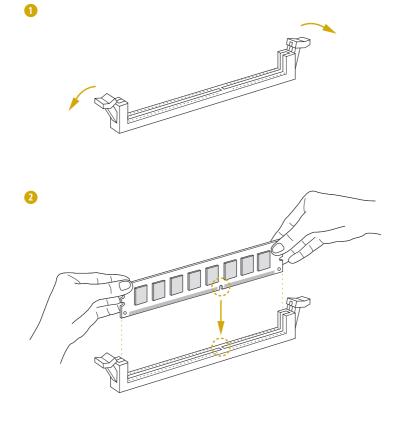


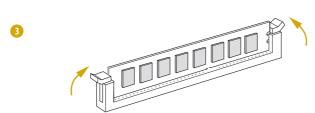
## 2.5 Installation of Memory Modules (DIMM)

This motherboard provides two 288-pin DDR4 (Double Data Rate 4) DIMM slots.



- It is not allowed to install a DDR, DDR2 or DDR3 memory module into a DDR4 slot; otherwise, this motherboard and DIMM may be damaged.
- 2. The DIMM only fits in one correct orientation. It will cause permanent damage to the motherboard and the DIMM if you force the DIMM into the slot at incorrect orientation.





## 2.6 Expansion Slot (PCI Express Slot)

There is a PCI Express slot on this motherboard.

#### PCIE slot:

PCIE7 (PCIe 3.0 x16 slot) is used for PCI Express x16 lane width cards.

Slot	Generation	Mechanical	Electrical	Source
PCIE 7	3.0	x16	x16	CPU

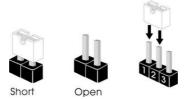
## Installing an expansion card

- Step 1. Before installing an expansion card, please make sure that the power supply is switched off or the power cord is unplugged. Please read the documentation of the expansion card and make necessary hardware settings for the card before you start the installation.
- Step 2. Remove the system unit cover (if your motherboard is already installed in a chassis).
- Step 3. Remove the bracket facing the slot that you intend to use. Keep the screws for later use.
- Step 4. Align the card connector with the slot and press firmly until the card is completely seated on the slot.
- Step 5. Fasten the card to the chassis with screws.
- Step 6. Replace the system cover.

# English

## 2.7 Jumper Setup

The illustration shows how jumpers are setup. When the jumper cap is placed on the pins, the jumper is "Short". If no jumper cap is placed on the pins, the jumper is "Open". The illustration shows a 3-pin jumper whose pin1 and pin2 are "Short" when a jumper cap is placed on these 2 pins.



ME Recovery Jumper (3-pin ME\_RECOVERY1) (see p.6, No. 28)



2\_3

Normal Mode (Default)

ME Recovery Mode

CPU PECI Mode Jumper (3-pin PECI1) (see p.6, No. 1)



1 2

(Default)

2\_3

CPU PECI connect to PCH

CPU PECI connect to BMC (Default)

PMBUS Mode Jumper (3-pin PMBUS\_SEL\_ALT1) (see p.6, No. 2) (3-pin PMBUS\_SEL\_DAT1) (see p.6, No. 3)



2\_3

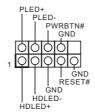
(3-pin PMBUS\_SEL\_CLK1) (see p.6, No. 32) PMBus connected to PCH

## 2.8 Onboard Headers and Connectors



Onboard headers and connectors are NOT jumpers. Do NOT place jumper caps over these headers and connectors. Placing jumper caps over the headers and connectors will cause permanent damage to the motherboard.

System Panel Header (9-pin PANEL1) (see p.6, No. 21)



Connect the power switch, reset switch and system status indicator on the chassis to this header according to the pin assignments. Particularly note the positive and negative pins before connecting the cables.



#### PWRBTN (Power Switch):

Connect to the power switch on the chassis front panel. You may configure the way to turn off your system using the power switch.

#### RESET (Reset Switch):

Connect to the reset switch on the chassis front panel. Press the reset switch to restart the computer if the computer freezes and fails to perform a normal restart.

#### PLED (System Power LED):

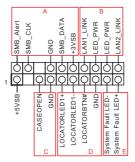
Connect to the power status indicator on the chassis front panel. The LED is on when the system is operating. The LED is off when the system is in S4 sleep state or powered off (S5).

#### HDLED (Hard Drive Activity LED):

Connect to the hard drive activity LED on the chassis front panel. The LED is on when the hard drive is reading or writing data.

The front panel design may differ by chassis. A front panel module mainly consists of power switch, reset switch, power LED, hard drive activity LED, speaker and etc. When connecting your chassis front panel module to this header, make sure the wire assignments and the pin assignments are matched correctly.

Auxiliary Panel Header (18-pin AUX PANEL\_1) (see p.6, No. 25)



This header supports multiple functions on the front panel, including the front panel SMB, internet status indicator and chassis intrusion pin.



### A. Front panel SMBus connecting pin (6-1 pin FPSMB)

This header allows you to connect SMBus (System Management Bus) equipment. It can be used for communication between peripheral equipment in the system, which has slower transmission rates, and power management equipment.

#### B. Internet status indicator (2-pin LAN1\_LED, LAN2\_LED)

These two 2-pin headers allow you to use the Gigabit internet indicator cable to connect to the LAN status indicator. When this indicator flickers, it means that the internet is properly connected.

#### C. Chassis intrusion pin (2-pin CHASSIS)

This header is provided for host computer chassis with chassis intrusion detection designs. In addition, it must also work with external detection equipment, such as a chassis intrusion detection sensor or a microswitch. When this function is activated, if any chassis component movement occurs, the sensor will immediately detect it and send a signal to this header, and the system will then record this chassis intrusion event. The default setting is set to the CASEOPEN and GND pin; this function is off.

#### D. Locator LED (4-pin LOCATOR)

This header is for the locator switch and LED on the front panel.

#### E. System Fault LED (2-pin LOCATOR)

This header is for the Fault LED on the system.

Serial ATA3 Connectors

(SATA\_0)

(see p.6, No. 13)

(SATA\_1)

(see p.6, No. 14)

(SATA\_2)

(see p.6, No. 16)

(SATA\_3)

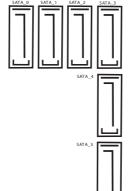
(see p.6, No. 15)

(SATA\_4)

(see p.6, No. 17)

(SATA\_5)

(see p.6, No. 18)



These SATA3 connectors support SATA data cables for internal storage devices with up to 6.0 Gb/s data transfer rate.

\*The M.2 slot (M2\_1) is shared with the SATA\_0 connector. When M2\_1 is populated with a M.2 SATA3 module, SATA\_0 is disabled.

#### E3C236D2I:

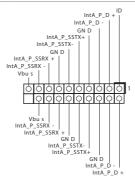
USB 3.0 Connector

### E3C232D2I:

USB 2.0 Connector (USB3\_7) (see p.6, No. 12)



USB 3.0 Header (19-pin USB3\_5\_6) (see p.6, No. 22)



Besides four default USB 3.0 ports on the I/O panel, there is one USB 3.0 header on this motherboard. This USB 3.0 header can support two USB 3.0 ports.

Chassis Speaker Header (4-pin SPEAKER1) (see p.6, No. 19)



Please connect the chassis speaker to this header.

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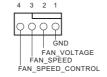
CPU Fan Connectors (4-pin CPU1\_FAN1) (see p.6, No. 7)



This motherboard provides one 4-Pin CPU fan (Quiet Fan) connectors. If you plan to connect a 3-Pin CPU fan, please connect it to Pin 1-3.

\*For more details, please refer to the Cooler QVL list on the ASRock Rack website.

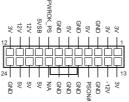
Front and Rear Fan Connectors (4-pin FRNT\_FAN1) (see p.6, No. 6)



Please connect fan cables to the fan connectors and match the black wire to the ground pin. All fans support Fan Control.

(4-pin REAR\_FAN1) (see p.6, No. 31)

ATX Power Connector (24-pin ATXPWR1) (see p.6, No. 5)



This motherboard provides a 24-pin ATX power connector.

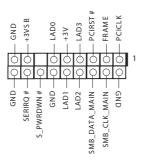
To use a 20-pin ATX power supply, please plug it along Pin 1 and Pin 13.

ATX 12V Power Connector (4-pin ATX12V1) (see p.6, No. 23)



This motherboard provides a 4-pin ATX 12V power connector.

TPM Header (17-pin TPM1) (see p.6, No. 26)



This connector supports
Trusted Platform Module
(TPM) system, which can
securely store keys, digital
certificates, passwords, and
data. A TPM system also helps
enhance network security,
protects digital identities, and
ensures platform integrity.

Serial General Purpose Input/Output Headers (7-pin SATA\_SGPIO1) (see p.6, No. 10) (7-pin SATA\_SGPIO2) (see p.6, No. 11)



The headers support Serial Link interface for onboard SATA connections.

PSU SMBus (PSU\_SMB1) (see p.6, No. 24)



PSU SMBus monitors the status of the power supply, fan and system temperature.

Non Maskable Interrupt Button Header (2-pin NMI\_BTN1) (see p.6, No. 29)



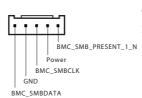
Please connect a NMI device to this header.

Intelligent Platform Management Bus Header (4-pin IPMB1) (see p.6, No. 27)



This 4-pin connector is used to provide a cabled base-board or front panel connection for value added features and 3rd-party add-in cards, such as Emergency Management cards, that provide management features using the IPMB.

Baseboard Management Controller SMBus Header (5-pin BMC\_SMB1) (see p.6, No. 30)



The header is used for the SM BUS devices.

Thermal Sensor Header (3-pin TR1) (see p.6, No. 4)



Please connect the thermal sensor cable to either pin 1-2 or pin 2-3 and the other end to the device which you wish to monitor its temperature.

Clear CMOS Pad (CLRMOS1) (see p.6, No. 9)



CLRMOS1 allows you to clear the data in CMOS. To clear CMOS, take out the CMOS battery and short the Clear CMOS Pad.

## 2.9 Driver Installation Guide

To install the drivers to your system, please insert the support CD to your optical drive first. Then, the drivers compatible to your system can be auto-detected and listed on the support CD driver page. Please follow the order from top to bottom to install those required drivers. Therefore, the drivers you install can work properly.

# glish

## 2.10 Dua LAN and Teaming Operation Guide

Dual LAN with Teaming enabled on this motherboard allows two single connections to act as one single connection(s) for twice the transmission bandwidth, making data transmission more effective and improving the quality of transmission of distant images. Fault tolerance on the dual LAN network prevents network downtime by transferring the workload from a failed port to a working port.



The speed of transmission is subject to the actual network environment or status even with Teaming enabled.

Before setting up Teaming, please make sure whether your Switch (or Router) supports Teaming (IEEE 802.3ad Link Aggregation). You can specify a preferred adapter in Intel PROSet. Under normal conditions, the Primary adapter handles all non-TCP/IP traffic. The Secondary adapter will receive fallback traffic if the primary fails. If the Preferred Primary adapter fails, but is later restored to an active status, control is automatically switched back to the Preferred Primary adapter.

#### Step 1

From Device Manager, open the properties of a team.

#### Step 2

Click the Settings tab.

#### Step 3

Click the Modify Team button.

#### Step 4

Select the adapter you want to be the primary adapter and click the **Set Primary** button.

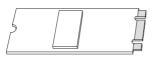
If you do not specify a preferred primary adapter, the software will choose an adapter of the highest capability (model and speed) to act as the default primary. If a failover occurs, another adapter becomes the primary. The adapter will, however, rejoin the team as a non-primary.

## 2.11 M.2\_SSD (NGFF) Module Installation Guide

The M.2, also known as the Next Generation Form Factor (NGFF), is a small size and versatile card edge connector that aims to replace mPCIe and mSATA. The Ultra M.2 Socket (M2\_1) supports a M.2 SATA3 6.0 Gb/s module or a M.2 PCI Express module up to Gen 3 x4 (32Gb/s).

\*The M.2 slot (M2\_1) is shared with the SATA\_0 connector. When M2\_1 is populated with a M.2 SATA3 module, SATA 0 is disabled.

#### Installing the M.2\_SSD (NGFF) Module



#### Step 1

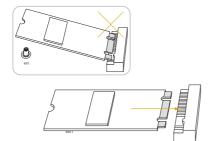
Prepare a M.2\_SSD (NGFF) module and the screw.





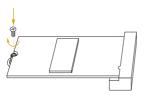
#### Step 2

Peel off the yellow protective film on the nut to be used. Hand tighten the standoff into the nut location on the motherboard.



#### Step 3

Align and gently insert the M.2 (NGFF) SSD module into the M.2 slot. Please be aware that the M.2 (NGFF) SSD module only fits in one orientation.



#### Step 4

Tighten the screw with a screwdriver to secure the module into place. Please do not overtighten the screw as this might damage the module.

<sup>\*</sup> The M.2 socket supports M.2 module type 2230 (PCB length: 3 cm).

# **Chapter 3 UEFI Setup Utility**

#### 3.1 Introduction

This section explains how to use the UEFI SETUP UTILITY to configure your system. The UEFI chip on the motherboard stores the UEFI SETUP UTILITY. You may run the UEFI SETUP UTILITY when you start up the computer. Please press <F2> or <Del> during the Power-On-Self-Test (POST) to enter the UEFI SETUP UTILITY; otherwise, POST will continue with its test routines.

If you wish to enter the UEFI SETUP UTILITY after POST, restart the system by pressing <Ctrl> + <Alt> + <Delete>, or by pressing the reset button on the system chassis. You may also restart by turning the system off and then back on.



Because the UEFI software is constantly being updated, the following UEFI setup screens and descriptions are for reference purpose only, and they may not exactly match what you see on your screen.

#### 3.1.1 UFFI Menu Bar

The top of the screen has a menu bar with the following selections:

Item	Description
Main	To set up the system time/date information
Advanced	To set up the advanced UEFI features
Boot	To set up the default system device to locate and load the Operating System
Security	To set up the security features
Event Logs	For event log configuration
Server Mgmt	To manage the server
Exit	To exit the current screen or the UEFI SETUP UTILITY

Use <←> key or <→> key to choose among the selections on the menu bar, and then press <Enter> to get into the sub screen.

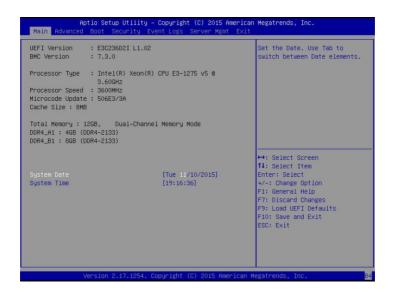
## 3.1.2 Navigation Keys

Please check the following table for the function description of each navigation key.

Navigation Key(s)	Function Description
<b>←</b> / →	Moves cursor left or right to select Screens
<b>↑</b> / <b>↓</b>	Moves cursor up or down to select items
+ / -	To change option for the selected items
<tab></tab>	Switch to next function
<enter></enter>	To bring up the selected screen
<pgup></pgup>	Go to the previous page
<pgdn></pgdn>	Go to the next page
<home></home>	Go to the top of the screen
<end></end>	Go to the bottom of the screen
<f1></f1>	To display the General Help Screen
<f7></f7>	Discard changes and exit the UEFI SETUP UTILITY
<f9></f9>	Load optimal default values for all the settings
<f10></f10>	Save changes and exit the UEFI SETUP UTILITY
<f12></f12>	Print screen
<esc></esc>	Jump to the Exit Screen or exit the current screen

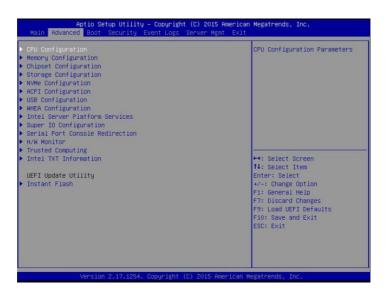
#### 3.2 Main Screen

Once you enter the UEFI SETUP UTILITY, the Main screen will appear and display the system overview. The Main screen provides system overview information and allows you to set the system time and date.



#### 3.3 Advanced Screen

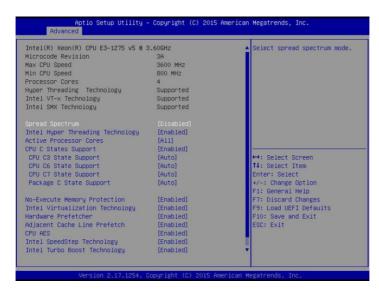
In this section, you may set the configurations for the following items: CPU Configuration, Memory Configuration, Chipset Configuration, Storage Configuration, NVMe Configuration, ACPI Configuration, USB Configuration, WHEA Configuration, Intel Server Platform Services, Super IO Configuration, Serial Port Console Redirection, H/W Monitor, Trusted Computing, Intel TXT Information and Instant Flash.





 $Setting\ wrong\ values\ in\ this\ section\ may\ cause\ the\ system\ to\ malfunction.$ 

#### 3.3.1 CPU Configuration



#### Spread Spectrum

Use this to enable and disable Spread Spectrum.

## Intel Hyper Threading Technology

Intel Hyper Threading Technology allows multiple threads to run on each core, so that the overall performance on threaded software is improved.

#### Active Processor Cores

Select the number of cores to enable in each processor package.

#### **CPU C States Support**

Enable CPU C States Support for power saving. It is recommended to keep C3, C6 and C7 all enabled for better power saving.

## CPU C3 State Support

Enable C3 sleep state for lower power consumption.

## CPU C6 State Support

Enable C6 deep sleep state for lower power consumption.

### **CPU C7 State Support**

Enable C7 deep sleep state for lower power consumption.

## Package C State Support

Enable CPU, PCIe, Memory, Graphics C State Support for power saving.

#### No-Execute Memory Protection

Processors with No-Execution Memory Protection Technology may prevent certain classes of malicious buffer overflow attacks.

#### Intel Virtualization Technology

Intel Virtualization Technology allows a platform to run multiple operating systems and applications in independent partitions, so that one computer system can function as multiple virtual systems.

#### Hardware Prefetcher

Automatically prefetch data and code for the processor. Enable for better performance.

## Adjacent Cache Line Prefetch

Automatically prefetch the subsequent cache line while retrieving the currently requested cache line. Enable for better performance.

#### **CPU AES**

Use this to enable or disable CPU Advanced Encryption Standard instructions.

## Intel SpeedStep Technology

Intel SpeedStep technology is Intel's new power saving technology. Processors can switch between multiple frequencies and voltage points to enable power saving. The default value is [Enabled]. Configuration options: [Enabled] and [Disabled]. This item will be hidden if the current CPU does not support Intel SpeedStep technology.



Please note that enabling this function may reduce CPU voltage and lead to system stability or compatibility issues with some power supplies. Please set this item to [Disabled] if above issues occur.

## Intel Turbo Boost Technology

Use this item to enable or disable Intel Turbo Boost Mode Technology. Turbo Boost Mode allows processor cores to run faster than marked frequency in specific conditions. The default value is [Enabled].

## **CPU Thermal Throttling**

Enable CPU internal thermal control mechanisms to keep the CPU from overheating.

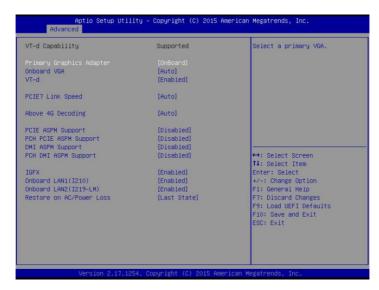
# 3.3.2 Memory Configuration



## **DRAM Frequency**

If [Auto] is selected, the motherboard will detect the memory module(s) inserted and assign the appropriate frequency automatically.

# 3.3.3 Chipset Configuration



## Primary Graphics Adapter

If PCI Express graphics card is installed on the motherboard, you may use this option to select PCI Express or Onboard as the primary graphics adapter.

#### Onboard VGA

Use this to enable or disable the Onboard VGA function. The default value is [Auto].

\*This item is not available when the Primary Graphic Adapter is set to [Onboard].

#### VT-d

Intel Virtualization Technology for Directed I/O helps your virtual machine monitor better utilize hardware by improving application compatibility and reliability, and providing additional levels of manageability, security, isolation, and I/O performance.

## PCIE 7 Link Speed

This allows you to select PCIE 7 Link Speed. The default value is [Auto].

## Above 4G Decoding

Enable or disable 64bit capable Devices to be decoded in Above 4G Address Space (only if the system supports 64 bit PCI decoding).

# English

#### **PCI-E ASPM Support**

This option enables or disables the ASPM support for all CPU downstream devices.

#### PCH PCI-E ASPM Support

This option enables or disables the ASPM support for all PCH downstream devices.

#### **DMI ASPM Support**

This option enables/disables the control of ASPM on CPU side of the DMI Link.

#### **PCH DMI ASPM Support**

This option enables/disables the ASPM support for all PCH DMI devices.

#### **IGFX**

Select Disable to disable the integrated graphics. Select Enable to keep the integrated graphics enabled at all times.

#### Onboard LAN1 (I210)

This item allows you to enable or disable the Onboard LAN 1 feature.

#### Onboard LAN2 (I219-LM)

This item allows you to enable or disable the Onboard LAN 2 feature.

#### Restore on AC/Power Loss

This allows you to set the power state after an unexpected AC/power loss. If [Power Off] is selected, the AC/power remains off when the power recovers. If [Power On] is selected, the AC/power resumes and the system starts to boot up when the power recovers. If [Last State] is selected, it will recover to the state before AC/power loss.

## 3.3.4 Storage Configuration



#### SATA Controller(s)

Use this item to enable or disable SATA Controllers.

#### SATA/M.2 SATA Mode Selection

Identify the SATA/M.2\_SATA port is connected to Solid State Drive or Hard Disk Drive. Press <Ctrl+I> to enter RAID ROM during UEFI POST process.

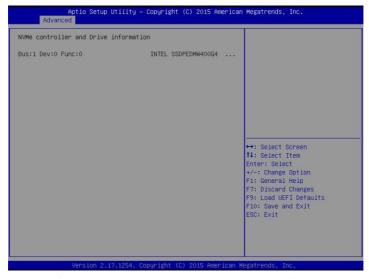
## SATA Aggressive Link Power Mgmt

Use this item to enable or disable SALP.

#### Hard Disk S.M.A.R.T.

Use this item to enable or disable the S.M.A.R.T. (Self-Monitoring, Analysis, and Reporting Technology) feature. Configuration options: [Disabled] and [Enabled].

# 3.3.5 NVMe Configuration



The NVMe Configuration displays the NVMe controller and Drive information.

## 3.3.6 ACPI Configuration



#### PCIE Devices Power On

Use this item to enable or disable PCIE devices to turn on the system from the power-soft-off mode.

## Ring-In Power On

Use this item to enable or disable Ring-In signals to turn on the system from the power-soft-off mode.

#### RTC Alarm Power On

Use this item to enable or disable RTC (Real Time Clock) to power on the system.

## 3.3.7 USB Configuration



## Legacy USB Support

Use this option to enable or disable legacy support for USB devices. The default value is [Enabled].

# 3.3.8 WHEA Configuration



## **WHEA Support**

Use this item to enable or disable Windows Hardware Error Architecture.

## 3.3.9 Intel Server Platform Services



Displays the information of the Intel server platform services.

## 3.3.10 Super IO Configuration



## Serial Port 1 Configuration

Use this item to configure the onboard serial port 1.

Select and enter the "Serial Port 1 Configuration" and you will see the followings:

#### **Serial Port**

Use this item to enable or disable the onboard serial port.

#### **Serial Port Address**

Use this item to select an optimal setting for Super IO device.

#### **SOL Configuration**

Use this item to set parameters of SOL.

Select and enter the ""SOL Configuration" and you will see the followings:

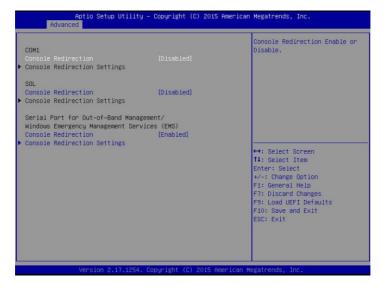
#### **SOL Port**

Use this item to enable or disable the SOL port.

#### **SOL Port Address**

Use this item to select an optimal setting for Super IO device.

#### 3.3.11 Serial Port Console Redirection



#### COM1 / SOL

#### Console Redirection

Use this option to enable or disable Console Redirection. If this item is set to Enabled, you can select a COM Port to be used for Console Redirection.

## Console Redirection Settings

Use this option to configure Console Redirection Settings, and specify how your computer and the host computer to which you are connected exchange information.

#### Terminal Type

Use this item to select the preferred terminal emulation type for out-of-band management. It is recommended to select [VT-UTF8].

Option	Description
VT100	ASCII character set
VT100+	Extended VT100 that supports color and function keys
VT-UTF8	UTF8 encoding is used to map Unicode chars onto 1 or more bytes
ANSI	Extended ASCII character set

#### Bits Per Second

Use this item to select the serial port transmission speed. The speed used in the host computer and the client computer must be the same. Long or noisy lines may require lower transmission speed. The options include [9600], [19200], [57600] and [115200].

#### **Data Bits**

Use this item to set the data transmission size. The options include [7] and [8] (Bits).

#### Parity

Use this item to select the parity bit. The options include [None], [Even], [Odd], [Mark] and [Space].

#### **Stop Bits**

The item indicates the end of a serial data packet. The standard setting is [1] Stop Bit. Select [2] Stop Bits for slower devices.

#### Flow Control

Use this item to set the flow control to prevent data loss from buffer overflow. When sending data, if the receiving buffers are full, a "stop" signal can be sent to stop the data flow. Once the buffers are empty, a "start" signal can be sent to restart the flow. Hardware flow uses two wires to send start/stop signals. The options include [None] and [Hardware RTS/CTS].

#### VT-UTF8 Combo Key Support

Use this item to enable or disable the VT-UTF8 Combo Key Support for ANSI/VT100 terminals.

#### Recorder Mode

Use this item to enable or disable Recorder Mode to capture terminal data and send it as text messages.

#### Resolution 100x31

Use this item to enable or disable extended terminal resolution support.

#### **Legacy OS Redirection Resolution**

Use this item to select the number of rows and columns used in legacy OS redirection.

#### **Putty Keypad**

Use this item to select Function Key and Keypad on Putty.

#### **Redirection After BIOS POST**

If the [LoadBooster] is selected, legacy console redirection is disabled before booting to legacy OS. If [Always Enabled] is selected, legacy console redirection is enabled for legacy OS. The default value is [Always Enabled].

# Enalish

## Serial Port for Out-of-Band Management/Windows Emergency Management Services (EMS)

#### Console Redirection

Use this option to enable or disable Console Redirection. If this item is set to Enabled, you can select a COM Port to be used for Console Redirection.

## **Console Redirection Settings**

Use this option to configure Console Redirection Settings, and specify how your computer and the host computer to which you are connected exchange information.

### **Terminal Type**

Use this item to select the preferred terminal emulation type for out-of-band management. It is recommended to select [VT-UTF8].

Option	Description
VT100	ASCII character set
VT100+	Extended VT100 that supports color and function keys
VT-UTF8	UTF8 encoding is used to map Unicode chars onto 1 or more bytes
ANSI	Extended ASCII character set

#### Bits Per Second

Use this item to select the serial port transmission speed. The speed used in the host computer and the client computer must be the same. Long or noisy lines may require lower transmission speed. The options include [9600], [19200], [57600] and [115200].

#### Flow Control

Use this item to set the flow control to prevent data loss from buffer overflow. When sending data, if the receiving buffers are full, a "stop" signal can be sent to stop the data flow. Once the buffers are empty, a "start" signal can be sent to restart the flow. Hardware flow uses two wires to send start/stop signals. The options include [None], [Hardware RTS/CTS], and [Software Xon/Xoff].

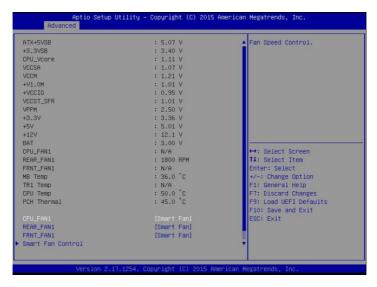
**Data Bits** 

**Parity** 

**Stop Bits** 

#### 3.3.12 H/W Monitor

In this section, it allows you to monitor the status of the hardware on your system, including the parameters of the CPU temperature, motherboard temperature, CPU fan speed, chassis fan speed, and the critical voltage.



#### CPU FAN1

This allows you to set the CPU fan1's speed. The default value is [Smart Fan].

#### REAR FAN1

This allows you to set the rear fan 1's speed. The default value is [Smart Fan].

#### FRNT FAN1

This allows you to set the front fan 1's speed. The default value is [Smart Fan].

#### Smart Fan Control

This allows you to set the Smart fan's level speed.

#### **Smart Fan Duty Control**

Smart Fan Duty x (x means 1 to 11 stage)

This allows you to set duty cycle for each stage.

#### **Smart Fan Temp Control**

Smart Fan Temp x (x means 1 to 11 stage)

This allows you to set temperature for each stage.

## Watch Dog Timer

This allows you to enable or disable the Watch Dog Timer. The default value is [Disabled].

## 3.3.13 Trusted Computing



NOTE: Options vary depending on the version of your connected TPM module.

## Security Device Support

Use this item to enable or disable BIOS support for security device. O.S. will not show Security Device. TCG EFI protocol and INT1A interface will not be available.

#### TPM State

Use this item to enable or disable Security Device.

NOTE: Your computer will reboot during restart in order to change State of the Device.

## **Pending Operation**

Schedule an Operation for the Security Device.

NOTE: Your computer will reboot during restart in order to change State of the Device.

## Platform Hierarchy

Use this item to enable or disable Platform Hierarchy.

## Storage Hierarchy

Use this item to enable or disable Storage Hierarchy.

## **Endorsement Hierarchy**

Use this item to enable or disable Endorsement Hierarchy.

## **Hash Policy**

Select the Hash policy to use. SHA-2 is most secure but might not be supported by all Operating Systems.

#### **Device Select**

Use this item to select the TPM device to be supported.

## 3.3.14 Intel TXT Information



## Intel TXT(LT) Support

Use this item to enable or disable Intel(R) TXT(LT) support.

#### 3.3.15 Instant Flash

Instant Flash is a UEFI flash utility embedded in Flash ROM. This convenient UEFI update tool allows you to update system UEFI without entering operating systems first like MS-DOS or Windows. Just save the new UEFI file to your USB flash drive, floppy disk or hard drive and launch this tool, then you can update your UEFI only in a few clicks without preparing an additional floppy diskette or other complicated flash utility. Please be noted that the USB flash drive or hard drive must use FAT32/16/12 file system. If you execute Instant Flash utility, the utility will show the UEFI files and their respective information. Select the proper UEFI file to update your UEFI, and reboot your system after the UEFI update process is completed.

#### 3.4 Boot Screen

In this section, it will display the available devices on your system for you to configure the boot settings and the boot priority.



#### Boot Option #1

Use this item to set the system boot order.

#### **Boot From Onboard LAN**

Use this item to enable or disable the Boot From Onboard LAN feature.

#### Setup Prompt Timeout

This shows the number of seconds to wait for setup activation key. 65535(0XFFFF) means indefinite waiting.

#### **Bootup Num-Lock**

If this item is set to [On], it will automatically activate the Numeric Lock function after boot-up.

## **Boot Beep**

Select whether the Boot Beep should be turned on or off when the system boots up. Please note that a buzzer is needed.

## Full Screen Logo

Use this item to enable or disable OEM Logo. The default value is [Enabled].

## AddOn ROM Display

Use this option to adjust AddOn ROM Display. If you enable the option "Full Screen Logo" but you want to see the AddOn ROM information when the system boots, please select [Enabled]. Configuration options: [Enabled] and [Disabled]. The default value is [Enabled].

## 3.4.1 CSM Parameters



### **Boot Option Filter**

This option controls Legacy/UEFI ROMs priority.

## PCIE7 Slot OpROM

This option controls Legacy/UEFI ROMs priority.

## Launch Storage OpROM Policy

Select UEFI only to run those that support UEFI option ROM only. Select Legacy only to run those that support legacy option ROM only. Select Do not launch to not execute both legacy and UEFI option ROM.

# English

## 3.5 Security

In this section, you may set or change the supervisor/user password for the system. For the user password, you may also clear it.



## Supervisor Password

Set or change the password for the administrator account. Only the administrator has authority to change the settings in the UEFI Setup Utility. Leave it blank and press enter to remove the password.

#### User Password

Set or change the password for the user account. Users are unable to change the settings in the UEFI Setup Utility. Leave it blank and press enter to remove the password.

## 3.6 Event Logs



#### **Change Smbios Event Log Settings**

This allows you to configure the Smbios Event Log Settings.

When entering the item, you will see the followings:

#### **Smbios Event Log**

Use this item to enable or disable all features of the SMBIOS Event Logging during system boot

#### **Erase Event Log**

The options include [No], [Yes, Next reset] and [Yes, Every reset]. If Yes is selected, all logged events will be erased.

#### When Log is Full

Use this item to choose options for reactions to a full Smbios Event Log. The options include [Do Nothing] and [Erase Immediately].

#### **MECI (Multiple Event Count Increment)**

Use this item to enter the increment value for the multiple event counter. The valid range is from 1 to 255.

#### METW (Multiple Event Time Window)

Use this item to specify the number of minutes which must pass between duplicate log entries which utilize a multiple-event counter. The value ranges from 0 to 99 minutes.

## View Smbios Event Log

Press <Enter> to view the Smbios Event Log records.



All values changed here do not take effect until computer is restarted.

## 3.7 Server Mgmt



#### Wait For BMC

Wait For BMC response for specified time out. In PILOTII, BMC starts at the same time when BIOS starts during AC power ON. It takes around 30 seconds to initialize Host to BMC interfaces.

## 3.7.1 System Event Log



#### **SEL Components**

Change this to enable ro disable all features of System Event Logging during boot.

#### Frase SFI

Use this to choose options for earsing SEL.

#### When SEL is Full

Use this to choose options for reactions to a full SEL.

### Log EFI Status Codes

Use this item to disable the logging of EFI Status Codes or log only error code or only progress or both.

## 3.7.2 BMC Network Configuration



#### Lan Channel (Failover)

## Manual setting IPMI LAN

If [No] is selected, the IP address is assigned by DHCP. If you prefer using a static IP address, toggle to [Yes], and the changes take effect after the system reboots. The default value is [No].

## Configuration Address Source

Select to configure BMC network parameters statically or dynamically(by BIOS or BMC). Configuration options: [Static] and [DHCP].

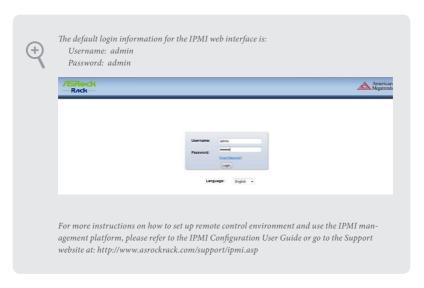
**Static**: Manually enter the IP Address, Subnet Mask and Gateway Address in the BIOS for BMC LAN channel configuration.

**DHCP**: IP address, Subnet Mask and Gateway Address are automatically assigned by the network's DHCP server.



When [DHCP] or [Static] is selected, do NOT modify the BMC network settings on the IPMI web page.

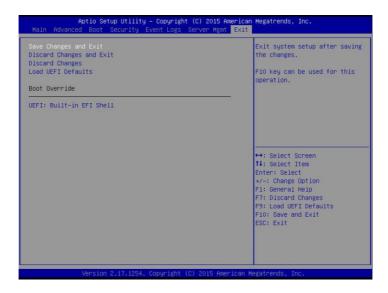




## **BMC Mac Backup Tool**

Use this to restore BMC Mac from the backup.

#### 3.8 Exit Screen



#### Save Changes and Exit

When you select this option, the following message "Save configuration changes and exit setup?" will pop-out. Press <F10> key or select [Yes] to save the changes and exit the UEFI SETUP UTILITY

## Discard Changes and Exit

When you select this option, the following message "Discard changes and exit setup?" will pop-out. Press <ESC> key or select [Yes] to exit the UEFI SETUP UTILITY without saving any changes.

## **Discard Changes**

When you select this option, the following message "Discard changes?" will pop-out. Press <F7> key or select [Yes] to discard all changes.

#### Load UEFI Defaults

Load UEFI default values for all the setup questions. F9 key can be used for this operation.

#### **Boot Override**

These items displays the available devices. Select an item to start booting from the selected device.

# English

# **Chapter 4 Software Support**

## 4.1 Install Operating System

This motherboard supports various Microsoft\* Windows\* Server 2008 R2 SP1 / 2012 / 2012 R2 / Linux compliant. Because motherboard settings and hardware options vary, use the setup procedures in this chapter for general reference only. Refer to your OS documentation for more information.

\*Please download the Intel\* SATA Floppy Image driver from the ASRock Rack's website (www.asrockrack.com) to your USB drive or simply install the SATA driver from the Support CD while installing OS in SATA RAID mode.

## 4.2 Support CD Information

The Support CD that came with the motherboard contains necessary drivers and useful utilities that enhance the motherboard's features.

#### 4.2.1 Running The Support CD

To begin using the support CD, insert the CD into your CD-ROM drive. The CD automatically displays the Main Menu if "AUTORUN" is enabled in your computer. If the Main Menu does not appear automatically, locate and double click on the file "ASRSetup. exe" from the root folder in the Support CD to display the menu.

#### 4.2.2 Drivers Menu

The Drivers Menu shows the available device's drivers if the system detects installed devices. Please install the necessary drivers to activate the devices.

#### 4.2.3 Utilities Menu

The Utilities Menu shows the application softwares that the motherboard supports. Click on a specific item then follow the installation wizard to install it.

#### 4.2.4 Contact Information

If you need to contact ASRock Rack or want to know more about ASRock Rack, welcome to visit ASRock Rack's website at <a href="http://www.ASRockRack.com">http://www.ASRockRack.com</a>; or you may contact your dealer for further information.

# **Chapter 5 Troubleshooting**

## 5.1 Troubleshooting Procedures

Follow the procedures below to troubleshoot your system.



Always unplug the power cord before adding, removing or changing any hardware components. Failure to do so may cause physical injuries to you and damages to motherboard components.

- 1. Disconnect the power cable and check whether the PWR LED is off.
- Unplug all cables, connectors and remove all add-on cards from the motherboard. Make sure that the jumpers are set to default settings.
- 3. Confirm that there are no short circuits between the motherboard and the chassis.
- Install a CPU and fan on the motherboard, then connect the chassis speaker and power LED.

#### If there is no power...

- 1. Confirm that there are no short circuits between the motherboard and the chassis.
- 2. Make sure that the jumpers are set to default settings.
- 3. Check the settings of the 115V/230V switch on the power supply.
- Verify if the battery on the motherboard provides ~3VDC. Install a new battery if it does not

#### If there is no video...

- 1. Try replugging the monitor cables and power cord.
- 2. Check for memory errors.

#### If there are memory errors...

- 1. Verify that the DIMM modules are properly seated in the slots.
- 2. Use recommended DDR4 2133 UDIMMs.
- 3. If you have installed more than one DIMM modules, they should be identical with the same brand, speed, size and chip-type.
- 4. Try inserting different DIMM modules into different slots to identify faulty ones.
- 5. Check the settings of the 115V/230V switch on the power supply.

## Unable to save system setup configurations...

- Verify if the battery on the motherboard provides ~3VDC. Install a new battery if it does not.
- 2. Confirm whether your power supply provides adaquate and stable power.

#### Other problems...

1. Try searching keywords related to your problem on ASRock Rack's FAQ page: http://www.asrockrack.com/support

## 5.2 Technical Support Procedures

If you have tried the troubleshooting procedures mentioned above and the problems are still unsolved, please contact ASRock Rack's technical support with the following information:

- 1. Your contact information
- 2. Model name, BIOS version and problem type.
- 3. System configuration.
- 4. Problem description.

You may contact ASRock Rack's technical support at: http://www.asrockrack.com/support/tsd.asp

## 5.3 Returning Merchandise for Service

For warranty service, the receipt or a copy of your invoice marked with the date of purchase is required. By calling your vendor or going to our RMA website (http://event. asrockrack.com/tsd.asp) you may obtain a Returned Merchandise Authorization (RMA) number.

The RMA number should be displayed on the outside of the shipping carton which is mailed prepaid or hand-carried when you return the motherboard to the manufacturer. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

This warranty does not cover damages incurred in shipping or from failure due to alteration, misuse, abuse or improper maintenance of products.

Contact your distributor first for any product related problems during the warranty period.

# English

# **Chapter 6: Net Framework Installation Guide**

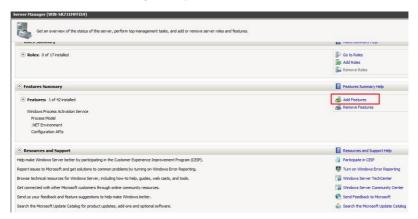
To let Intel RSTe works properly, it is required to install Net Framework. Please follow the steps below to enable ".Net Framework" feature on Microsoft Windows Server 2008 R2.

## 6.1 Installing .Net Framework 3.5.1 (For Server 2008 R2)

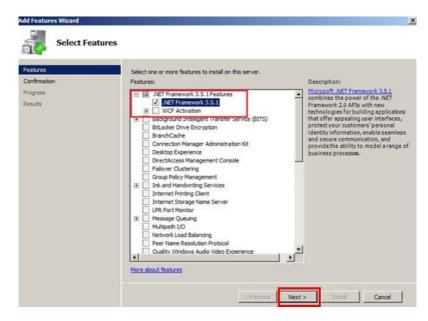
1. Double-click the Server Manager icon in the Windows system tray.



2. Click Add Features in the right hand pane.



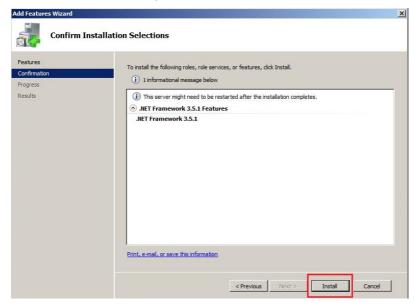
3. Check the box next to .Net Framework 3.5.1 and then click Next.



4. Click Next to continue.



5. Click Install to start installing .Net Framework 3.5.1.



6. After the installation completes, click Close.

